



WAKE THE GIANT KNOW BEFORE YOU GO

To all Wake the Giant Music Festival goers: Please remember the goal of this initiative is to create a more welcoming and inclusive city for Indigenous people in Thunder Bay and to celebrate culture and communities. A lot of youth from remote Northern First Nation communities will be in attendance so be welcoming and help us Wake the Giant together.

Where and when is Wake the Giant Music Festival?

Wake the Giant Music Festival is being held on Saturday, September 14th, 2019 in Thunder Bay, Ontario at the Waterfront which is also known as Prince Arthur's Landing (festival area). Gates open to the event at NOON with the last act going on stage at 10:30 pm.

The official Wake the Giant Music Festival Schedule can be viewed here: www.wakethegiant.ca/music-festival/

Is Wake the Giant Music Festival an all-ages event?

Yes, Wake the Giant Music Festival is an all ages event. Children 10 years-old and younger will be admitted free of charge with a ticket-holding adult.

What can I bring to Wake the Giant Music Festival?

ITEMS ALLOWED ON THE FESTIVAL SITE:

- Reusable water bottle. Water stations will be available on site.
- Ponchos / small umbrellas
- Small backpacks /bags / purses / fanny packs
- ***Please note: all bags will be searched.
- Digital cameras (except professional cameras with lenses over 2.5" or any other type of detachable lens)
- Please note that cameras are permitted, however, professional video and audio recording equipment is not permitted at the festival. (Media and photographer accreditation must be granted ahead of time during the application process).
- Baby strollers
- Blankets

Folding chairs are permitted at Wake the Giant Music Festival but please note there will be DESIGNATED CHAIR AREAS and must be followed by all festival goers.

ITEMS NOT ALLOWED ON THE FESTIVAL SITE:

- Illegal and Illicit substances of any kind
- Glass bottles and cans
- Animals (except guide dogs)
- Large backpacks
- Aerosol containers (including sunscreen and personal beauty products)
- Laser pointers
- Professional video / audio recording equipment
- Items intended for sale / promotion
- Selfie sticks or similar monopods
- Drones
- Flags and banners

***Subject to change.**

What if it rains?

Wake the Giant Music Festival takes place rain or shine. Please check the weather before coming to the festival. Bring a poncho and a sweatshirt or windbreaker just incase. It does get breezy down by the lake.

*****Please note that severe weather conditions may temporarily interrupt some performances and activities. We invite you to stay tuned to our social media for up-to-date information.**

Is there a Lost & Found at Wake the Giant Music Festival?

Our lost and found service is located at the General Information Tent, located close to the site's main entrance.

What amenities can I find at Wake the Giant Music Festival?

- ATMs (2). So it is always smart to get cash ahead of time. Festival is a CASH ONLY event
- Many choices of local food vendors
- Water and other refreshments
- Clean toilets located conveniently throughout the site
- Recycling bins
- Water stations to fill up your personal water bottle
- Official Merchandise and Band Swag Tent
- Community booths
- A wellness tent

Is there alcohol sold onsite?

This year alcohol will not be sold on the festival grounds.

Are you permitted to exit the location grounds and re-enter throughout the day?

Yes. Just please ensure you do not lose your wristband. You will be required to go through security every time you enter the festival grounds.

Is there medical staff at Wake the Giant Music Festival?

Wake the Giant Music Festival makes every effort to create a safe and secure environment. On-site security and emergency medical staff will be available throughout the entirety of the event. If you need any assistance, go to the Medical Tent or ask any Wake the Giant volunteer or staff member for assistance.

What Are The Transit Options for Wake the Giant Music Festival?

BIKE

We encourage you to bike. It's an ecofriendly transportation mode! Upon arrival to the festival site, EcoSuperior will provide a secure and dedicated bicycle parking lot, steps away from the festival's entrance.

URIDE

On September 14th and 15th ALL RIDES are 20% off with promo code: "WAKETHEGIANT"
www.uridetechnology.com/thunder-bay

CITY TRANSIT

All Wake the Giant Music Festival ticket holders can take the bus for FREE. Just show your ticket on the way to and your wristband on the way home for a free ride on Thunder Bay Transit.
www.thunderbay.ca/transit

How do you enter the festival ground?

All access to the Wake the Giant Music Festival will be via the pedestrian overpass behind the Prince Arthur Waterfront Hotel.

Official Wristband/Ticket Policy?

Upon entry all Wake the Giant Music Festival attendees will receive a general admission, youth/child or VIP wristband.

- All tickets sales are FINAL – no refunds and no exchanges. All tickets must be purchased from wakethegiant.ca or an official Wake the Giant Music Festival ticket vendor.
- Only official Wake the Giant Music Festival wristbands provided through Front Gate are valid. If you purchased from an unauthorized source and/or the ticket is counterfeit, you will not be allowed entry.
- Wristbands MUST be worn securely on your wrist so they cannot be slipped on and off.
- Wristbands must be worn upon exit at the gate in order to re-enter that same day.
- Wristbands are NON-TRANSFERABLE and NON-EXCHANGEABLE.
- Wristbands that are damaged, lost or stolen CANNOT be replaced.
- Do NOT remove, stretch or tamper with your wristband in any way or you will not be allowed entry.
- Subsequent and/or multiple presentations of a counterfeited wristband are VOID and will be confiscated by security.

- If your wristband is removed by Festival security/event staff for any reason, it WILL NOT be replaced.
- All ticket holders must pass through security and bags are subject to inspection. Prohibited items will be confiscated.
- The festival takes place rain or shine.

******THERE ARE ABSOLUTELY NO EXCEPTIONS TO THIS WRISTBAND/TICKET POLICY.**